

Howden Cattery

Covid Protocol.

You are receiving this because you have a booking at Howden Cattery and due to the current Covid Pandemic there is a strict protocol for your booking.

You must stick to your appointment time for drop off and collection. If you are early you will have to wait. If you are late you will have to re-book. This will incur a charge.

Only one person will be allowed on the premises. No children will be allowed.

You must wear a mask if you have any sign of cough or cold. You must use a hand sanitiser on arrival.

Please ensure you keep any blankets or personally provided equipment to a minimum. All items must be clean and in a sanitary condition and contained within a bag which you will empty within the cabin and take the bag home with you. Any food left for your cat must be placed within a plastic container e.g a curver box.

Please do not enter the cattery until invited to do so. This is to ensure sufficient social distance space is maintained if another customer is present. You will be expected to place your cat within the cabin as directed, remove it from the carrier ensuring the door is closed for safety and place the carrier underneath the shelf before exiting the cabin. This should be done promptly.

Please do not touch any other cabin, equipment or attempt to pet any cats already lodging with us.

The booking-in form will be completed. Please maintain social distance.

On collection your cat will be boxed up ready. All the above hygiene requirements apply.

Please pay by card if possible.

If paying cash please have the correct money.

Every cabin will be sanitised by an approved virucide cleaner prior to arrival and on departure. In addition all relevant hotspots ie door handles, walkway etc will be sanitised in between customers. If you have to wait a moment for this to occur please be understanding and patient. This is for your safety.

If you have any concerns please contact us prior to arrival. Your cat's care will not be compromised whilst with us. Full care and attention including any medication will be administered as directed.